## Report on Tool Loan Program

The tool loan program continues to provide a well-received program to JCNA members. Occasionally members do comment on the success and appreciation for the program it is not exactly common. The tool loan program is completely administered by the Coventry Foundation and all storage and Maintenance costs are currently born by the Foundation. While the Foundation is pleased to provide this service to help keep Jaguar cars on the road for members the situation must be addressed by the JCNA leadership to help defray some of the cost,

A furthermore pressing situation has developed in that JCNA has no insurance coverage for the use of the tool loan program. This is not to be confused as coverage for the tools themselves as the deposit portion seems to work well for their protection. What is needed is liability coverage for the use of the tools. The Foundation is appreciative that a disclaimer has been added to the loan agreement form as a practical matter that would only be a first defense on a claim. It would not stop any suit that could possibly arise.

At the beginning of the tool loan program the JCNA leadership at the time saw this as a must. As the program evolved and grew exponentially this coverage encouraged the acquisition of more tools and expanded services. This must be addressed and soon. The Foundation cannot risk itself providing this service. Insurance is available and if necessary, the Foundation will obtain insurance and pass the costs to JCNA.

Another matter is the tools that are JCNA owned tools. The Foundation can provide storage and Maintenance of these tools, but their numbers are small compared to the Foundation's holdings. To streamline the accounting and eliminate future confusion we request that those tools be donated to the Foundation. We know this has been discussed by JCNA leadership in a positive way but not acted on.

During the Covid lockdowns there have been over 100 tool loans. While most were in the US there were loans to Canada also. This process includes at least one phone call to the borrower to ensure they have all the tools needed for the job. As these are composite tools often (takes several tools to make one for a specific CR-10

job) this is helpful. Deposits must be logged, and tools packed and shipped. Upon return the tools must be inspected and returned to their storage location.

The Foundation has further established a tool loan depository on the west coast that is more than capably managed by JCNA volunteers Glenn Wior and Nedra Rummel and housed at the Classic Showcase by Foundation BOD member Tom Krefetz This reduces the cost of shipment of tools (some very heavy) and has benefited JCNA members all along the west coast and further inland. JCNA should recognize these folks for their silent but important contributions.

Further developments in the tool loan program are imminent. The Coventry Foundation recently purchased most of the desirable tools and diagnostic equipment from Imperial Motors in Wilmette IL. A Jaguar dealer since at least 1954 they felt it was time to sell the dealership. This greatly expanded the holdings of the Foundation and will soon allow diagnostic equipment to be placed on the west coast and in the northeast. This will allow the difficult task of code reading and perhaps more important the programming of replacement modules keeping Jaguars from the first day on OBD 2 to 2006 on the road. These are Jaguar issued WDS (World Diagnostic System) tools. Not to be confused with scan tools that only address Federal mandated areas but the WDS addressees the entire car and ALL systems. Other significant tools acquired are test modules for things like seat belt warning systems and AC diagnostics in pre OBD cars.

The Foundation continues to seek out diagnostic systems for 2006 and on cars but can and will only acquire factory issued systems.

Finally, the Foundation has a large holding of "orphan" tools for other British Marques. At this writing we are working with some of the larger British Marque clubs allowing them to establish a loan program for their clubs. The Foundation will retain ownership and will cede operations to those clubs.

## **Regalia and Publications**

After more than a decade of excellent service our provider of regalia and publications has imploded. The business was sold to a new owner that does not have the capability or sophistication in logistics to handle the account. This has caused many issues over the last 6 months or so and we were left with no other choice than to sever relations. Currently all these services are being facilitated by the Coventry Foundation at no charge. This includes the storage and receipt and issue of trophies. The Foundation will continue to ensure there is no disruption of service to the members and clubs until the AGM but there is urgency in a formal solution being reached.

Any issues that members have experienced in the past months have hopefully been resolved. We apologize for this lase, but it was out of our control.

Lastly JCNA is currently at ZERO balance for past president's blazer badges. A source for these has been sought but bullion badges are evidently a thing of the past. The only sources found are overseas and hugely expensive. Any substantive suggestions or real sources are appreciated.

Trophy management will shift to a new manager but at this writing that will be management only. The logistics of the trophies must be addressed.

## Tech Hot line

Sponsored by the Foundation technical information is still being issued by the Tech. Line. This amounts to several detailed calls per week. Unfortunately, there are too many calls that are referred by JLR customer support that should be handled by them. This has been discussed with Fred several times and there seems to be no solution. JCNA shou