

JCNA Website Status Report to the JCNA Board of Directors & Annual General Meeting Delegates

March 24th, 2018

Background:

- Vendor remains SiteWired, located in Broomfield, Colorado.
- Went live shortly after 2015 AGM; many features not functional.
- Entry of 2015 event participation information problematic & incomplete.
- Website has improved each year since 2015.

Current Situation:

- Very few operational problems; steady state functionality during 2017.
- Good communications & information flow with contractor.
- Event scoring systems & leaderboards functional.
- Entry of judging team information revised & functional.
- Dedicated server – faster & more secure.
 - Spam & inappropriate postings greatly reduced.
- Minor site improvements ongoing.
 - Webmaster maintenance responsibilities.
 - Only cost has been monthly maintenance fee - saved thousands of dollars in 2017.

Issues / Challenges:

- Find dedicated & experienced webmaster!
- Feedback on what members & committees want.
- Unrestricted website access.
 - Spear phishing emails to NA & club officers.
 - 20 – 30 spam postings a week in the classified & forums sections.
- Some 2016 Leader Board standings are not correct.
- Current online membership management is labor intensive & cumbersome.
 - 90% of event scoring & leaderboard problems are related to how our membership system is set up.

Road Ahead:

- Integrate or expand website capabilities to meet membership software committee recommendations.
 - Dennis Eklof is leading this effort.
 - Webmaster is part of the team.
 - This could cost \$10K - \$15K.
- Develop ideas for what the next generation website should look like.
- Other Work priorities:
 - Incorporate event committee recommended layout changes for results input page & judging team information.
 - Refine forums functionality.
 - Better integrate Jaguar Journal E-Newsletter / bonus material.
 - Add missing event results from 2015.
 - Update 'Help' sections.

Submitted by Jack Humphrey, Southwest Regional Director / JCNA Webmaster