CR-29

JCNA Administrator Report



April 2, 2016

The part-time Administrator reports to the President.

Administrator Functions

- Performs clerical level tasks of a confidential nature including but not limited to producing letters, reports, memorandums, etc. via computer; making copies, filing, distributing mail, etc.
- Communicates in a positive and effective manner with officers, clubs, members, and the general public
- Composes letters, memoranda; develops charts, graphs, and diagrams
- Answers telephone, takes messages and answers inquiries within assigned scope of responsibility
- Schedules and maintains calendar, allocates time
- Open, manage, and distributes mail
- Maintains files and limited financial records
- Answers, classifies, and distributes voice messages
- Prepares and expedites purchases and direct payments, etc.
- Maintains logs, activity reports, expense reports, leave records, other records
- Proofreads and edits
- Prepares reports
- Maintains and processes forms
- Orders and keeps an inventory of supplies
- Performs other duties assigned.

Required Knowledge, Abilities, and Skills

- Maintain a high level of confidentiality
- Provide computer(s), printers, and other office equipment
- Manage remote office, supervise and train other office personnel
- Communicate clearly and concisely in both written and oral form
- Perform clerical and administrative tasks quickly and accurately
- Coordinate daily activities and/or schedule
- Work independently and organize complex clerical tasks
- Ability to be flexible and adaptable in a variety of situations
- Excellent copy editing and proofreading skills
- Remain calm under trying circumstances and work with frequent interruptions
- Maintain various organizational systems needed
- Maintain efficient office procedures and a system for keeping track of requested actions and reports
- Type from rough draft and keyboard at an efficient rate of speed
- Meet strict timelines and perform multiple tasks
- Work harmoniously with individuals and groups
- Maintain financial records and make basic math computations quickly and accurately
- Skill and knowledge in the operation, use, and care of office equipment
- Knowledge of business English, spelling, punctuation and grammar
- Knowledge and proficiency in the use of technology (i.e. computers, word processing, spreadsheets, the Internet, perhaps database(s), and PowerPoint
- Accomplish work responsibilities with minimum supervision
- Knowledge and ability of record keeping methods, keyboarding, and preparation of correspondence
- Knowledge of the functions of the various parts of JCNA
- Familiarity and knowledge of the JCNA Bylaws and Polities
- Knowledge of alphanumeric filing systems, inventory control methods, and methods commonly used in training for acquiring clerical skills.

Activities

Administrative functions performed during the most recent 10 months include:

- Establish secure platform in Microsoft Office 365 for JCNA records and documents
- On-line Filing system
- Move JCNA Roster and related club membership records, files, and operations in the Cloud so that key is accessible in real-time
- Telephone system management and call selection options
- Telephone answering
- On-call analysis for President, Board, Executive Committee, and Committee Chairs
- Club and club officer communications
- Answering telephoned questions from JLR referrals of the general public; redirect technical questions to the Tech Line
- Create Jaguar Journal distribution and mailing lists
- Member communications
- Telephone reception, redirection, and transfers
- Invoicing
- Reviews of AP invoices prior to payment by Treasurer
- Email answers, responses
- Virtual mailbox management, operations, and distribution
- Order-taking for Jaguar Journal
- Bi-monthly At-Large Member renewal processing

Year-End Membership Summary: 2008-2015 JCNA Club Roster Counts: Year-End Comparison

| Club | Club Name and Location, by Club Number | 2008 | 2009 | 2010 | 2011 | 2012 | 2013 | 2014 | 2015 |
|------|--|------|------|------|------|------|------|------|------|
| SW01 | Jaguar Club of Southern Arizona | 68 | 61 | 57 | 54 | 49 | 46 | 35 | 48 |
| SW02 | Jaguar Club of Central Arizona | 77 | 77 | 91 | 86 | 86 | 87 | 82 | 90 |

| SW03 | San Diago, Jaguar Club | 182 | 186 | 182 | 181 | 184 | 200 | 170 | 202 |
|--------------|---|-----------|-----------|------------|-----------|-----------|------------|-----------|------------|
| SW03 | San Diego Jaguar Club Jaguar Owners Club (Los Angeles) | 235 | 218 | 102 196 | 197 | 203 | 200 190 | 107 | 1202 |
| SW04 | Jaguar Associate Group (San Francisco) | 308 | 210 | 263 | 254 | 203 | 237 | 201 | 215 |
| SW05 | Sacramento Jaguar Club | 300 44 | 45 | 203 48 | 254 45 | 46 | 42 | 32 | 46 |
| SW00 | Rocky Mountain Jaguar Club (Denver) | 108 | 43 108 | 113 | 43 120 | 40 114 | 132 | 112 | 129 |
| NE08 | Jaguar Club of Southern New England (JCSNE) | 120 | 100 | 125 | 120 | 135 | 143 | 112 | 129 |
| SE09 | | 69 | 90 | 125 | 124 | 109 | 143 | 81 | 224 |
| SE10 | Jaguar Club of Florida (Orlando / Maitland) | 67 | | | 45 | 37 | 50 | 42 | 73 |
| | South Florida Jaguar Club (Ft. Lauderdale) Suncoast Jaguar Club of Florida (Tampa Bay) | 71 | 64 59 | 66 75 | | | 44 | 42 47 | |
| SE11 | 5 · · · · · · · · · · · · · · · · · · · | 47 | 59 47 | 75 49 | 63 62 | 41 | | | 311 112 |
| SE12 NC13 | Virginia Jaguar Club (VJC) | | | | | 66 140 | 65 | 60 100 | 112 122 |
| | Illinois Jaguar Club (IJC) | 141 | 136 | 141 | 136 | 140 54 | 131 50 | 100 54 | 133 52 |
| SC14 | Jaguar Club of Mexico | 36 | 44 | 46 | 54 | 56 | 52 | 56 F | 52 |
| SC15 | Great Plains Jaguar Owners Association | 7 | 8 | 8 | 9 | 7 | 6 | 5 | 4 |
| SC16 | Heart of America Jaguar Club (Kansas City) | 55 | 46 25 | 42 | 49 21 | 54 | 60 20 | 47 | 47 112 |
| SC17 | Gulf Coast Jaguar Club (Baton Rouge) | 0 | 25 | 27 | 31 | 30 | 30 | 28 | 112 |
| NE18 | Jaguar Assn. of New England (JANE) | 218 | 231 | 243 | 206 | 283 | 303 | 265 | 286 |
| NC19 | Jaguar Affiliates Group of Michigan (Detroit) | 145 | 126 | 129 | 123 | 139 | 139 | 129 | 130 |
| SC20 | Jaguar Association of Greater St. Louis JAGSL | 96 | 86 | 79 | 80 | 85 | 92 | 80 | 83 |
| SE21 | Carolina Jaguar Club (NC) | 140 | 123 | 138 | 149 | 161 | 166 | 139 | 163 |
| NE22 | Empire Division (Metro NY) | 26 | 26 | 28 | 31 | 36 | 36 | 34 | 40 |
| NE23 | Jaguar Drivers Club Long Island | 73 | 69 | 77 | 64 | 73 | 59 | 70 | 66 |
| NE24 | Jaguar Aficionados of Greater Buffalo | 48 | 45 | 48 | 44 | 47 | 46 | 43 | 48 |
| NE25 | Jaguar Club of Central New York (Syracuse) | 70 | 60 | 56 | 58 | 61 | 53 | 50 | 63 |
| NE26 | Jaguar Touring Club (New Jersey) | 135 | 130 | 126 | 122 | 119 | 115 | 93 | 99 |
| 27 | - Placeholder; there is no Club 27 | | 100 | 100 | 400 | 101 | 100 | | 404 |
| NC28 | Jaguar Club of Ohio (Cleveland) | 124 | 122 | 120 | 128 | 134 | 123 | 119 | 136 |
| NC29 | Jaguar Club of Central Ohio (Columbus) | 51 | 43 | 53 | 60 | 68 | 62 | 52 | 54 |
| SC30 | Jaguar Club of Tulsa | 51 | 38 | 30 | 31 | 27 | 25 | 29 | 29 |
| SC31 | Central Oklahoma Jaguar Association | 67 | 61 | 59 | 57 | 60 | 59 | 58 | 67 |
| NW32 | Jaguar Owners Club of Oregon | 123 | 104 | 94 | 89 | 84 | 95 | 66 | 90 |
| NE33 | Delaware Valley Jaguar Club (Philadelphia) | 174 | 147 | 146 | 149 | 139 | 146 | 121 | 260 |
| SE34 | South Carolina Jaguar Society (Charleston) | 25 | 19 | 22 | 44 | 32 | 50 | 53 | 52 |
| SC35 | Jaguar Owners Association of the Southwest (Dallas) | 77 | 89 | 71 | 54 | 59 | 39 | 47 | 43 |
| SW36 | Jaguar Club of Greater Las Vegas | 30 | 27 | 25 | 21 | 23 | 18 | 15 | 11 |
| SC37 | Jaguar Club of Austin | 57 | 47 | 56 | 63 | 63 | 62 | 58 | 56 |
| SC38 | Jaguar Club of Houston | 141 | 137 | 113 | 110 | 98 | 94 | 70 | 58 |
| SW39 | Wasatch Mountain Jaguar Register (Salt Lake) | 38 | 33 | 27 | 22 | 28 | 30 | 29 | 23 |
| NE40 | Nations Capital Jaguar Owners Club | 220 | 215 | 203 | 219 | 197 | 182 | 159 | 182 |
| NW41 | Jag Drivers & Restorers Club of NW America (Seattle) | 166 | 158 | 163 | 161 | 164 | 184 | 144 | 128 |
| NW42 | Canadian XK Jaguar Register (Vancouver) | 76 | 74 | 74 | 73 | 82 | 85 | 76 | 79 |
| NC43 | Ontario Jaguar Owners Assn. (Toronto) | 244 | 225 | 203 | 191 | 179 | 160 | 97 | 128 |
| NW44 | Pacific Jaguar Enthusiasts Group | 30 | 28 | 28 | 32 | 34 | 34 | 21 | 17 |
| NC45 | Jaguar Club of Pittsburgh (JCP) | 132 | 138 | 122 | 122 | 112 | 119 | 75 | 82 |
| SW46 | Reno Jaguar Club | 42 | 31 | 40 | 38 | 42 | 36 | 30 | 33 |
| NC47 | Wisconsin Jaguars Ltd. (Milwaukee) | 141 | 146 | 123 | 119 | 115 | 115 | 94 | 108 |

| NE48 | Ottawa Jaguar Club | 67 | 72 | 78 | 79 | 89 | 87 | 83 | 100 |
|------|---|------|------|------|------|------|------|------|------|
| NC49 | Jaguar Drivers' Club, Area 51 (Louisville) | 54 | 46 | 58 | 59 | 56 | 49 | 47 | 73 |
| SC50 | San Antonio Jaguar Club | 60 | 57 | 68 | 62 | 55 | 54 | 45 | 96 |
| NC51 | Jaguar Assoc. of Greater Indiana (JAGIN Indianapolis) | 63 | 68 | 74 | 71 | 81 | 94 | 76 | 94 |
| NE52 | Jaguar Auto Group (New Jersey) | 34 | 32 | 41 | 32 | 22 | 33 | 26 | 25 |
| 53 | - Placeholder; there is no Club 53 | | | | | | | | |
| SE54 | Jaguar Club of North Florida | 56 | 42 | 54 | 53 | 42 | 56 | 53 | 99 |
| SE55 | Music City Jaguar Club | 20 | 0 | 32 | 19 | 20 | 20 | 23 | 30 |
| SE56 | Smoky Mountain Jaguar Club | 113 | 107 | 88 | 93 | 88 | 76 | 61 | 65 |
| SE57 | North Georgia Jaguar Club | 143 | 128 | 120 | 138 | 140 | 142 | 135 | 167 |
| SC58 | Jaguar Club of North Texas | 27 | 37 | 36 | 26 | 31 | 24 | 21 | 36 |
| NC59 | Jaguar Club of Greater Cincinnati | 53 | 49 | 49 | 53 | 57 | 52 | 43 | 44 |
| SW60 | Inland Empire Jaguar Club | 14 | 15 | 18 | 14 | 11 | 8 | 10 | 24 |
| NW61 | Jaguar Car Club of Victoria | 143 | 133 | 143 | 152 | 144 | 151 | 121 | 108 |
| SE62 | North Alabama Jaguar Club | 12 | 13 | 18 | 8 | 11 | 13 | 10 | 21 |
| NC63 | Susquehanna Valley Jaguar Club | 38 | 35 | 45 | 55 | 37 | 33 | 28 | 23 |
| SW64 | Jaguar Club of Southern Colorado | 42 | 32 | 31 | 36 | 42 | 53 | 48 | 61 |
| SW65 | Jaguar Club of Northern Arizona | 26 | 18 | 15 | 16 | 16 | 19 | 17 | 14 |
| SW66 | Jaguar Club of New Mexico | | | | | 13 | 22 | 19 | 46 |
| NE67 | Capital Region Jaguar Club of New York Ltd | | | | | | | 36 | 47 |
| SE68 | Jaguar Club of Southwest Florida | | | | | | | | 42 |
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| | JCNA LIFE MEMBERS | | | | | | 12 | 14 | 12 |
| | At-Large Members | 154 | 143 | 194 | 250 | 225 | 245 | 257 | 1206 |
| NC98 | Northcentral At-Large Members | | | | | | | | 80 |
| NE98 | Northeast At-Large Members | | | | | | | | 539 |
| NW98 | Northwest At-Large Members | | | | | | | | 19 |
| SC98 | Southcentral At-Large Members | | | | | | | | 73 |
| SE98 | Southeast At-Large Members | | | | | | | | 266 |
| SW98 | Southwest At-Large Members | | | | | | | | 216 |
| NT98 | International At-Large Members | | | | | | | | 10 |
| | | | | | | | | | |
| CC00 | Subscribers | 36 | 28 | 11 | 3 | 4 | 5 | 4 | 1 |
| CC00 | Complimentary | 62 | 62 | 39 | 50 | 29 | 32 | 29 | 30 |
| | TOTAL JCNA Members | 5842 | 5525 | 5541 | 5542 | 5534 | 5629 | 4845 | 7093 |

NOTE: Some figures move around a bit because of Excel issues: No worries ..

Prepared by

Harold Leggett, JCNA Administrator