

CR-04d Authenticity Tools Helpline Report

March 2, 2013

2013 AGM I report on Authenticity, tool loan, hotline

Hotline and Authenticity. Calls have slowed but continue to come. The feedback is that this is a helpful addition to our quiver of arrows. This like much other has spotty feedback but it seems well worth our time and effort. It has resulted in several new members (they get one free call). We also get a lot of referrals from our vendors. Remember the hotline is sponsored by SNG Barratt and Coventry West!

We continue to monitor the forums and answer E mail. The vol. is manageable with the help received from members of the JCRC and others.

Tool Loan While a high volume of tool loans is yet to be realized the program is being used with great feedback from the members. One of the issues we have is special tools for the newer cars. I am glad to report that JCNA has secured a defunct but very recent dealers' (large dealer) stock of tools. This was secured with the help of Dick and Gary. It will cost JCNA transport from the Midwest (est. \$500) and a bit of paperwork that Gary may discuss at this meeting. We should be able to use this to go after "S" type, X-Type, as well as XJ8 and XK8 members. With this acquisition we will have the largest collection known.

Just a fun fact: One tool (Churchill J7) has logged approx.35,000 miles this year. It no longer resides in the tool loan but is an almost permanent resident of UPS.